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# PERFORMANCEIMPROVEMENTS COUNTERED BY WEAK CONDITIONS IN A FEW KEY MARKETS 

## Consolidated highlights from Q1 2016:

- Revenue in the seasonally small first quarter decreased by $2.1 \%$ in local currencies to EUR 79.8m (EUR 83.2m)
- Relocation Services grew by 8.5\% in local currencies, constituting $15 \%$ (13\%) of Group revenue.
- EBITDA before special items was EUR -1.2m (EUR-1.1m)
- Continued improvement in working capital employed, operating cash flow and net interest bearing debt.
- Continuing operations generated a net loss of EUR-4.3m (EUR -3.6m).
- Restructuring initiatives are being executed and embedded according to plan.


## Full-year outlook maintained:

Revenue is expected to be at the same level as in 2015 (2015: EUR 373.6 m ). EBITDA before special items is expected to be in the range of EUR $13 \mathrm{~m}-15 \mathrm{~m}$.

## Commenting on the results, Group CEO Martin Thaysen says:

"Activity levels were soft in Q1, driven by a few large markets, primarily in Europe and Australia, leaving overall revenue and results behind the same period last year. The majority of our markets performed well, and. our drive to reduce overdue receivables and improve working capital continued successfully, leading to a further reduction in our net debt during the quarter. As per our 2020 Strategy, 2016 is focused on Fixing the Core, building technology and skills as a way of strengthening the foundation for future growth. We remain on track with the strategic initiatives, but we now need to double down on fix the core initiatives, in order to counter the weak markets - and to achieve the required improvements in our profitability."

Comparative figures for Q12015 are stated in brackets. All currency effects refer to translation effects from reporting currencies unless otherwise stated.
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## FINANCIAL HIGHLIGHTS AND KEY RATIOS-CONSOLIDATED

| EURm | Q1 2016 | Q1 2015 | FY 2015 |
| :---: | :---: | :---: | :---: |
| INCOME STATEMENT |  |  |  |
| Revenue | 79.8 | 83.2 | 373.6 |
| Operating profit before depreciation, amortisation and special items (EBITDA before special items) | -1.2 | -1.1 | 12.2 |
| Special items, net | -0.3 | -0.4 | -2.7 |
| Operating profit before depreciation and amortisation (EBITDA) | -1.5 | -1.5 | 9.5 |
| Operating profit (EBIT) | -3.4 | -3.4 | 1.8 |
| Financials, net | -0.4 | -1.4 | -3.4 |
| Share of profit in associates | 0.0 | 0.0 | 0.6 |
| Incometax | 0.5 | -1.2 | 2.3 |
| Profit from continuing operations | -4.3 | -3.6 | -3.3 |
| Profit from discontinued operations | - | - | -0.1 |
| Profit/loss for the period | -4.3 | -3.6 | -3.4 |
| Earnings per share (diluted), continuing operations | -0.3 | -0.3 | -0.3 |


| EURm | 31.03.2016 | 31.03.2015 | 31.12.2015 |
| :---: | :---: | :---: | :---: |
| BALANCE SHEET |  |  |  |
| Total assets | 234.4 | 242.9 | 241.3 |
| Working capital employed | 5.0 | 17.1 | 12.2 |
| Net interest bearing debt, end of period | 7.6 | 19.8 | 9.6 |
| Net interest bearing debt, average | 8.6 | 20.0 | 14.9 |
| Invested capital | 93.4 | 113.5 | 101.0 |
| SFG's share of equity | 91.6 | 99.4 | 96.8 |
| Non-controlling interests | 1.1 | 1.2 | 1.7 |
| Cash and cash equivalents | 32.4 | 19.8 | 30.5 |
| Investments in intangible assets and property, plant and equipment | 0.2 | 0.5 | 3.8 |
| CASH FLOW |  |  |  |
| Operating activities | 2.8 | 0.2 | 12.5 |
| Investing activities | -0.2 | -0.4 | -0.4 |
| Financing activities | -0.3 | -0.4 | -1.0 |
| RATIOS |  |  |  |
| EBITDA margin (\%), before special items | -1.5 | -1.3 | 3.3 |
| Operating margin (\%) | -4.3 | -4.1 | 0.5 |
| Solvency ratio (\%) | 39.1 | 40.9 | 40.1 |
| Return on average invested capital (\%), annualised | -14.0 | -11.9 | 1.6 |
| Return on parent equity (\%) | -18.5 | -14.8 | -4.1 |
| Equity per share (diluted) | 7.7 | 8.3 | 8.1 |
| Market price per share, DKK | 62.5 | 72.5 | 65.5 |
| Number of treasury shares | 338,494 | 338,494 | 338,494 |
| Number of employees end of period | 2,861 | 2,969 | 2,908 |

The ratios have been calculated in accordance with definitions on page 81 in the Annual Report 2015. For the detailed income statement, statement of comprehensive income, balance sheet, statement of changes in equity, cash flow statement, refer to pages 7-11.

## FINANCIAL REVIEW - CONSOLIDATED

## INCOME STATEMENT

Revenue of the SantaFe Group was EUR 79.8m in Q1 2016 (EUR 83.2m) equivalent to a revenue decline of $4.1 \%$ in EUR and 2.1\% in local currencies. The decline was seen in Australia and Europe.

Developments in exchange rates between the reporting currency EUR and the functional currencies of subsidiaries affected the Group revenue for Q12016 negatively by EUR 1.7m. This was mainly due to the depreciation of the AUD and secondarily the GBP versus the EUR.

| Currency impact <br> EURm | Growth | Q1 |
| :--- | ---: | ---: |
| Revenue 2015 |  | 83.2 |
| Currency translation <br> adjustment | $-2.1 \%$ | -1.7 |
| Organic growth <br> in local currencies | $-2.1 \%$ | -1.7 |
| Revenue $\mathbf{2 0 1 6}$ | $\mathbf{- 4 . 1 \%}$ | $\mathbf{7 9 . 8}$ |

EBITDA before special items of EUR - 1.2 m (EUR -1.1m) was slightly below Q1 2015. The reduced revenue had a negative impact on earnings, which to a large degree was offset by fixed costs savings, primarily within staff costs.

Developments in exchange rates between the reporting currency EUR and the functional currencies of subsidiaries did not affect EBITDA before special items materially.

Special items was an expense of EUR $0.4 m$ in Q12016 on par with the same period last year covering costs related to the restructuring of the countries in Benelux into one cluster and with continued restructuring initiatives in Australia.

Amortisation and depreciation of intangibles, property, plant and equipment in Q1 2016 of EUR 1.9 m (EUR 1.9 m ) included amortisation of the WridgWays trademark amounting to EUR 0.4 m for the quarter.

Financial expenses and income, net was an expense of EUR 0.4m during Q12016 (EUR 1.4m). Financial expenses of EUR 0.5 m (EUR 1.5 m ) was primarily related to interest expenses of EUR 0.4 m (EUR 0.3 m ) which increased compared to Q12015 following the new bank facility entered into in Q2 2015. Exchange losses were EUR 0.0m (EUR 1.2m). In Q12015 foreign exchange losses were affected by realised exchange losses on receivables and payables.

The effective tax rate for Q1 2016 was impacted negatively by non-deductible amortisation of trademarks and certain entities not recognising deferred tax assets in respect of losses for the period due to uncertainty with respect of utilisation.

Net profit from continuing operations in Q1
2016 was a net loss of EUR 4.3m (EUR -3.6m).

## Non-controlling interests' share of net profit attributable to the minority shareholder in Santa

 Fe China amounted to EUR 0.Om for Q12016 (EUR 0.0m)Santa Fe Group A/S' share of the net loss for
Q1 2016 was a loss of EUR 4.3m versus a loss of EUR 3.6m in Q1 2015.

BALANCE SHEET
Total equity by the end of Q1 2016 was EUR 92.7 m (EUR 100.6m) corresponding to a solvency ratio of $39.1 \%$ (40.9\%). The equity was negatively impacted by loss for the year combined with foreign currency translation adjustments.

Working capital employed amounted to EUR
5.0 m (EUR 17.1m) equivalent to a decrease of $70 \%$ in local currencies. The improvement was to a large extent a result of successful efforts to reduce overdue receivables.

Invested capital decreased by $14 \%$ in local currencies to EUR 93.4m (EUR 113.5m). The reduction was primarily driven by the decrease in working capital employed combined with reduced property, plant and equipment as well as intangible assets.

Return on average invested capital (ROIC) in Q12016 was-14.0\% (-11.9\%).

Net interest bearing debt amounted to EUR 7.6 m (EUR 19.8m) equivalent to a decrease of 62\% in local currencies versus Q12015. Improvements in working capital employed contributed to the decrease. The two year term loan and revolving credit facility entered into in Q12015 matures in March 2017 and has consequently been presented as current. The loan agreement has certain extension options but other options are also under consideration.

Net interest bearing debt

| EURm | Q1 2016 | Q1 2015 |
| :--- | ---: | ---: |
| Loans and credit facilities | 31.0 | 29.8 |
| Mortgage | 4.1 | 4.5 |
| Finance lease | 4.9 | 5.3 |
| Total borrowings | $\mathbf{4 0 . 0}$ | $\mathbf{3 9 . 6}$ |
| Cashand cash equivalents | -32.4 | -19.8 |
| Net interest bearing debt | $\mathbf{7 . 6}$ | $\mathbf{1 9 . 8}$ |

## CASH FLOW

Cash inflow from operating activities of EUR
2.8 m was predominantly affected by the working capital improvements of EUR 5.1 m

Cash outflow from investing activities of EUR
0.3 m was related to investments in property, plant and equipment.

Cash outflow from financing activities was EUR 0.3m.

Condensed cash flow statement
EURm Q1 2016 Q1 2015

| Cash flow from <br> operating activities <br> Cash flow from <br> investing activities | 2.8 | 0.2 |
| :--- | :---: | :---: |
| Free cash flow |  |  |
| Cash flow from <br> financing activities | -0.2 | -0.4 |
| Cash flow for the period | $\mathbf{2 . 6}$ | $\mathbf{- 0 . 2}$ |

## OTHER EVENTS

As announced on 19 January 2016 (announcement no. 2/2016) the Santa Fe Group has signed the first contracts for the development, licensing and implementation of a new technology platform for the Santa Fe Group. The new technology platform is a cornerstone in the 2020 Strategy for which further reference is made to page 8-9 in the SFG Annual Report 2015.

The licensing agreement is valid for 6 years, and the combined value of the contracts is EUR 11.5m. The annual license cost will affect operating profit (EBITDA) from the time the system is taken into operation, which is expected towards the end of 2016. The total investment associated with the project is estimated to be around EUR 3.0 m in 2016, amortisation of which will commence once the system is taken into operation.

## SUBSEQUENT EVENTS

No material events have taken place after 31 March 2016.

## 2016 Outlook maintained

The SantaFe Group's consolidated revenue is expected to be at the same level as in 2015 (EUR $373.6 \mathrm{~m})$, as revenue growth from Relocation Services will compensate from an anticipated reduction in activity level within Moving Services.

Consolidated EBITDA before special items is expected to be in the range of EUR $13.0 \mathrm{~m}-15.0 \mathrm{~m}$.

Special items are expected to be below the cost in 2015 (EUR2.7m)

The full-year outlook is sensitive to movements in exchange rates amongst others and highly dependent on the high season for relocations, which falls in Q3 in the Northern Hemisphere and in January and December in Australia.

# BUSINESS LINE PERFORMANCE 

## Q1 Update

## New contract wins

During the quarter, SFG secured 3 large customer contracts with a leading international bank, a global engineering company and a large automotive manufacturing company. All three contracts are now in the implementation phase, with expected ramp up during the coming 3-6 months. At the same time, SFG lost a large retail customer due to pricing. The lost customer will cease operation with SFG during Q2 2016.

## Operating Segments

In order to align the financial reporting with the management structure and internal management reporting, SantaFe Group has effective 1 January 2016 changed the operating segments and added Americas as a separate operating segment. Furthermore, Middle East and Africa are now included in the Asia region and excluded from Europe. Comparatives have been restated accordingly.

The SantaFe Group continues the strategic focus on expanding from the core Moving Services into other Relocation Services, which typically generates higher margins. Revenue from Relocation Services reached 15\% of total revenue in Q12016 versus 13\% Q1 2015.

## Moving Services

Overall revenue in Q1 2016 from Moving Services decreased by 5.0\% in local currencies and by 7.1\% in EUR to a total of EUR 63.2m (EUR68.0m).

## Relocation Services

Revenue in Q1 2016 increased by 8.5\% in local currencies and 6.2\% in EUR to EUR 12.0 m (EUR $11.3 \mathrm{~m})$.

FINANCIAL PERFORMANCE BY BUSINESS LINES AND REGION

## Revenue by business line



- Moving Services

RelocationServices

- Records Management


## Records Management

Revenue in Q1 2016 increased by 16.3\% in local currencies to EUR 4.6m (EUR 3.9m) and 17.9\% in EUR. Measured in volume the business grew by $9.6 \%$ in Q1 2016. Total number of cartons on storage reached 3.0m versus 2.7m in Q12015.

## EUROPE

Overall Q12016 revenue in Europe of EUR 34.7m (EUR 36.6m) was 4.4\% below Q1 2015 in local currencies.

Revenue from Moving Services in Europe decreased 5.3\% in local currencies during Q12016 to EUR 28.0m (EUR 30.0m). France, Benelux and Switzerland all had a good quarter. However this was more than offset by a challenging quarter in the UK with agents and direct consumers in particular adopting a wait-and-see approach, awaiting the outcome of June referendum date and a possible 'Brexit'. In Q1, it was discovered that two managers from the German subsidiary had been involved in business practices incompatible with SantaFe's Code of Conduct. The managers' employment was terminated and a new management installed. The events are still under investigation and Santa Fe is evaluating potential

## Revenue by region


options with respect to the former managers. The business in Germany has lost some momentum and support from a few customers due to these events.

Relocation Services within Europe continued to grow during Q12016 although at a slower pace, increasing by $1.5 \%$ in local currencies to EUR 6.5m (EUR 6.4m).

EBITDA in Europe was slightly better than Q12015 despite the revenue decline. This was mainly a result of lower fixed costs resulting from restructuring executed during H 22015 . Further restructuring will take effect during the remainder of 2016.

## ASIA

Revenue in Asia in Q12016 reached EUR 25.3m (EUR 24.7m). In local currencies the growth in revenue was 3.8\%

Revenue from Moving Services in Asia decreased 0.6\% in local currencies to EUR 16.8m (EUR 17.1m). Most markets in Asia demonstrated growth, which was more than offset by a revenue decline in China. The Chinese market for international relocations is still down combined with reduced support from US agents.

REVENUE BY BUSINESS LINES AND SEGMENTS

|  | Q1 2016 |  |  |  |  | Q1 2015 |  |  |  |  | Change Change in \%, EUR in\%, LC |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EURm |  |  |  |  | Santa Fe Group | Europe | Asia | Australia | Americas | SantaFe Group |  |  |
| Moving Services | 28.0 | 16.8 | 16.7 | 1.7 | 63.2 | 30.0 | 17.1 | 20.5 | 0.4 | 68.0 | -7.1 | -5.0 |
| RelocationServices | 6.5 | 4.1 | 0.6 | 0.8 | 12.0 | 6.4 | 3.9 | 0.8 | 0.2 | 11.3 | 6.2 | 8.5 |
| Records Management | 0.2 | 4.4 | - | - | 4.6 | 0.2 | 3.7 | - | - | 3.9 | 17.9 | 16.3 |
| Total revenue | 34.7 | 25.3 | 17.3 | 2.5 | 79.8 | 36.6 | 24.7 | 21.3 | 0.6 | 83.2 | -4.1\% | -2.1\% |
| Change in \%, EUR | -5.2\% | 2.4\% | -18.8\% | 316.7\% | -4.1\% |  |  |  |  |  |  |  |
| Change in \%, LC | -4.4\% | 3.8\% | -15.1\% | 379.4\% | -2.1\% |  |  |  |  |  |  |  |

Revenue from Relocation Services in Asia was EUR 4.1m (EUR 3.9m) or an increase of 10.8\% in local currencies driven by growth in most markets in the region fronted by Hong Kong. China experienced a decline due to the slower moving activity adversely impacting relocation services.

Revenue from the Records Management business in Asia had a strong quarter and increased by $16.2 \%$ in local currencies to EUR 4.4 m (EUR 3.7 m ) mainly driven by successful price increases in Hong Kong and volume growth, partly offset by warehouse rent increase in Hong Kong.

EBITDA in Asia was on par with Q12015, positively impacted by a good growth in the Records Management and Relocation business as well as tight cost control. However increased rental fees in the Records Management business reduced earnings

## AUSTRALIA

In Australia, the Q1 2016 revenue was EUR 17.3m (EUR 21.3 m ) equivalent to a decrease of $15.1 \%$ in local currency.

The Australian Moving Services revenue decreased by 14.8\% in Q1 2016 in local currency to EUR 16.7 m (EUR 20.5m). The main reasons were continued market decline and less volume from consumers and existing corporate clients.

Revenue from Relocation Services from the emerging business in Australia decreased by 14.3\% in local currency to EUR 0.6m (EUR 0.8m). The Visa and Immigration business developed positively

EBITDA in Australia was disappointing and below Q12015. The restructuring initiatives executed during 2015 resulted in reduced fixed costs in Q1 2016, which however could not offset the impact from the revenue shortfall.

The restructuring programme with the purpose of trimming the Australian organisation and reduce fixed cost is still ongoing and 4 smaller non-profitable branch offices were closed during Q1 2016.

The rationalisation of the Australian network is expected to be completed in Q2 2016.

## AMERICAS

Revenue in Americas in Q1 2016 reached EUR 2.5 m (EUR 0.6m). Revenue quadrupled in local currencies however from a very low base. Securing growth in the US is a focus area for SantaFe Group, as many multinational companies have their headquarters in the US.

Revenue from Moving Services in Americas was EUR 1.7m (EUR 0.4m).

Revenue from Relocation Services in Americas was EUR 0.8m (EUR 0.2m).

EBITDA in Americas was slightly below Q12015

CONSOLIDATED QUARTERLY SUMMARY

| EURm | 2016 | 2015 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | FY |
| EUROPE |  |  |  |  |  |  |
| Revenue | 34.7 | 36.6 | 39.6 | 60.1 | 39.8 | 176.1 |
| - Growth vs. same qatr. prev. year (\%) | -5.2 | 20.4 | 20.4 | 9.1 | -5.9 | 9.6 |
| EBITDA before special items | -1.4 | -1.6 | -1.2 | 5.5 | -0.6 | 2.1 |
| - EBITDA margin (\%) | -4.0 | -4.4 | -3.0 | 9.2 | -1.5 | 1.2 |
| ASIA |  |  |  |  |  |  |
| Revenue | 25.3 | 24.7 | 28.6 | 36.3 | 30.4 | 120.0 |
| - Growth vs. same qatr. prev. year (\%) | 2.4 | 27.3 | 30.6 | 21.4 | 19.2 | 24.1 |
| EBITDA before special items | 1.3 | 1.3 | 3.8 | 8.7 | 3.3 | 17.1 |
| -EBITDA margin (\%) | 5.1 | 5.3 | 13.3 | 24.0 | 10.9 | 14.3 |
| AUSTRALIA |  |  |  |  |  |  |
| Revenue | 17.3 | 21.3 | 15.7 | 15.1 | 17.3 | 69.4 |
| - Growth vs. same qtr. prev. year (\%) | -18.8 | 1.9 | -6.5 | -20.5 | -16.4 | -10.3 |
| EBITDA before special items | -0.5 | 0.3 | -1.7 | -1.6 | -0.1 | -3.1 |
| -EBITDA margin (\%) | -2.9 | 1.4 | -10.8 | -10.6 | -0.6 | -4.5 |
| AMERICAS |  |  |  |  |  |  |
| Revenue | 2.5 | 0.6 | 1.9 | 2.9 | 2.7 | 8.1 |
| - Growth vs. same atr. prev. year (\%) | 316.7 | 100.0 | 375.0 | 222.2 | 50.0 | 138.2 |
| EBITDA before special items | -0.2 | -0.1 | 0.0 | 0.2 | 0.0 | 0.1 |
| -EBITDA margin (\%) | -8.0 | -16.7 | 0.0 | 6.9 | 0.0 | 1.2 |
| UNALLOCATED AND OTHER |  |  |  |  |  |  |
| EBITDA before special items | -0.4 | -1.0 | -0.9 | -0.9 | -1.2 | -4.0 |
| SANTA FE GROUP |  |  |  |  |  |  |
| Revenue | 79.8 | 83.2 | 85.8 | 114.4 | 90.2 | 373.6 |
| - Growth vs. same qtr. prev. year (\%) | -4.1 | 17.3 | 19.2 | 9.1 | -0.1 | 10.5 |
| EBITDA before special items | -1.2 | -1.1 | 0.0 | 11.9 | 1.4 | 12.2 |
| -EBITDA margin (\%) | -1.5 | -1.3 | 0.0 | 10.4 | 1.6 | 3.3 |

## CONSOLIDATED INCOME STATEMENT

| EURm | Q1 2016 | Q1 2015 | FY 2015 |
| :---: | :---: | :---: | :---: |
| Revenue | 79.8 | 83.2 | 373.6 |
| Direct costs | 45.5 | 46.9 | 210.3 |
| Other external expenses | 7.5 | 7.5 | 31.5 |
| Staff costs | 28.0 | 29.9 | 122.6 |
| Other operating income | 0.0 | 0.0 | 3.0 |
| Operating profit before amortisation, depreciation, impairment and special items | -1.2 | -1.1 | 12.2 |
| Special items, net | -0.3 | -0.4 | -2.7 |
| Operating profit before amortisation, depreciation and impairment | -1.5 | -1.5 | 9.5 |
| Amortisation and depreciation of intangibles, property, plant and equipment | 1.9 | 1.9 | 7.7 |
| \|Operating profit/loss | -3.4 | -3.4 | 1.8 |
| Financial income | 0.0 | 0.1 | 0.4 |
| Financial expenses | 0.4 | 1.5 | 3.8 |
| Share of profit in associates | 0.0 | 0.0 | 0.6 |
| Profit/loss before income tax expense | -3.8 | -4.8 | -1.0 |
| Income tax expense | 0.5 | -1.2 | 2.3 |
| Profit/loss from continuing operations | -4.3 | -3.6 | -3.3 |
| Profit/loss from discontinued operations | - | - | -0.1 |
| Net profit/loss for the period | -4.3 | -3.6 | -3.4 |
| Equity holders of the Parent SFG | -4.3 | -3.6 | -4.0 |
| Non-controlling interests | 0.0 | 0.0 | 0.6 |
| Earnings per share (EUR) | -0.3 | -0.3 | -0.3 |
| From continuing operations | -0.3 | -0.3 | -0.3 |
| From discontinued operations | 0.0 | 0.0 | 0.0 |
| Earnings per share diluted (EUR) | -0.3 | -0.3 | -0.3 |
| From continuing operations | -0.3 | -0.3 | -0.3 |
| From discontinued operations | 0.0 | 0.0 | 0.0 |

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

| EURm | Q1 2016 | Q1 2015 | FY 2015 |
| :---: | :---: | :---: | :---: |
| Net profit/loss for the period | -4.3 | -3.6 | -3.4 |
| Other comprehensive income for the period |  |  |  |
| Items not reclassifiable to the income statement |  |  |  |
| Actuarial gain/(losses), defined benefit obligations | 0.0 | 0.0 | 0.1 |
| Tax | 0.0 | 0.0 | 0.0 |
| Total items not reclassifiable to the income statement, net of tax | 0.0 | 0.0 | 0.1 |
| Items reclassifiable to the income statement |  |  |  |
| Foreign currency translation adjustments, foreign entities | -0.9 | 6.4 | 3.9 |
| Total items reclassifiable to the income statement, net of tax | -0.9 | 6.4 | 3.9 |
| Total comprehensive income, net of tax | -0.9 | 6.4 | 4.0 |
| Total comprehensive income for the period | -5.2 | 2.8 | 0.6 |
| Total comprehensive income attributable to: |  |  |  |
| Equity holders of the Parent SFG | -5.2 | 2.4 | -0.2 |
| Non-controlling interests | 0.0 | 0.4 | 0.8 |

CONSOLIDATED BALANCE SHEET - ASSETS

| EURm | 31.03 .16 | 31.03.15 | 31.12 .15 |
| :---: | :---: | :---: | :---: |
| Non-current assets |  |  |  |
| Intangible assets | 70.5 | 74.9 | 71.4 |
| Property, plant and equipment | 30.5 | 33.7 | 31.7 |
| Investment in associates | 3.2 | 3.2 | 3.3 |
| Other investments | 1.7 | 2.1 | 1.8 |
| Deferred tax | 3.6 | 4.4 | 2.4 |
| Other receivables | 1.9 | 2.0 | 1.8 |
| Total non-current assets | 111.4 | 120.3 | 112.4 |
| Current assets |  |  |  |
| Inventories | 2.0 | 2.2 | 2.1 |
| Trade receivables | 54.9 | 68.1 | 64.2 |
| Other receivables | 33.1 | 31.6 | 31.6 |
| Current tax receivable | 0.6 | 0.9 | 0.5 |
| Cash and cash equivalents | 32.4 | 19.8 | 30.5 |
| Total current assets | 123.0 | 122.6 | 128.9 |
| Total assets | 234.4 | 242.9 | 241.3 |

CONSOLIDATED BALANCE SHEET - EQUITY AND LIABILITIES

| EURm | $\mathbf{3 1 . 0 3 . 1 6}$ | 31.03 .15 | 31.12 .15 |
| :--- | ---: | ---: | ---: |
| EQUITY |  |  |  |
| Share capital | 115.9 | 115.9 | 115.9 |
| Translation reserve | -4.5 | -3.6 |  |
| Treasury shares | -3.2 | -1.3 | -3.2 |
| Retained earnings | -16.6 | -12.0 | -12.3 |
| SFG's share of equity | $\mathbf{9 1 . 6}$ | $\mathbf{9 9 . 4}$ | $\mathbf{9 6 . 8}$ |
| Non-controlling interests | 1.1 | 1.2 | $\mathbf{1 . 7}$ |
| Total equity | $\mathbf{9 2 . 7}$ | $\mathbf{1 0 0 . 6}$ | $\mathbf{9 8 . 5}$ |

## LIABILITIES

## Non-current liabilities

| Borrowings | 8.4 | 9.4 | 38.4 |
| :---: | :---: | :---: | :---: |
| Deferred tax | 3.2 | 4.4 | 2.0 |
| Provisions for other liabilities and charges | 2.2 | 1.5 | 1.7 |
| Other liabilities | 0.3 | 0.3 | 0.2 |
| Defined benefit obligations | 2.3 | 2.3 | 2.3 |
| Total non-current liabilities | 16.4 | 17.9 | 44.6 |
| Current liabilities |  |  |  |
| Borrowings | 31.6 | 30.2 | 1.7 |
| Trade payables | 50.0 | 51.6 | 52.6 |
| Other liabilities | 42.1 | 40.9 | 41.4 |
| Current tax payable | 1.6 | 1.7 | 2.0 |
| Provisions for other liabilities and charges | 0.0 | 0.0 | 0.5 |
| Total current liabilities | 125.3 | 124.4 | 98.2 |
| Total liabilities | 141.7 | 142.3 | 142.8 |
| Total equity and liabilities | 234.4 | 242.9 | 241.3 |

## CONSOLIDATED CASH FLOW STATEMENT

| EURm | 31.03.16 | 31.03.15 | 31.12 .15 |
| :---: | :---: | :---: | :---: |
| Cash flows from operating activities |  |  |  |
| Operating profit/loss | -3.4 | -3.4 | 1.8 |
| Adjustment for: |  |  |  |
| Depreciation and amortisation and impairment losses | 1.9 | 1.9 | 7.7 |
| Other non-cashitems | 0.3 | -1.2 | -1.8 |
| Change in working capital | 5.1 | 4.0 | 10.2 |
| Interest paid | -0.4 | -0.9 | -2.0 |
| Interest received | 0.2 | 0.0 | 0.3 |
| Corporate tax paid | -0.9 | -0.2 | -3.7 |
| Net cash flow from operating activities | 2.8 | 0.2 | 12.5 |
| Cash flows from investing activities |  |  |  |
| Dividends received from associates | - | - | 0.1 |
| Investments in intangible assets and property, plant and equipment | -0.3 | -0.5 | -3.5 |
| Proceeds from sale of non-current assets | 0.1 | 0.1 | 2.5 |
| Change in non-current investments | 0.0 | 0.0 | 0.5 |
| Net cash flow from investing activities | -0.2 | -0.4 | -0.4 |
| Net cash flow from operating and investing activities | 2.6 | -0.2 | 12.1 |
| Cash flows from financing activities |  |  |  |
| Proceeds from borrowings | 0.1 | 0.6 | 34.5 |
| Repayment of borrowings | -0.4 | -1.0 | -34.0 |
| Dividend paid out to non-controlling interests in subsidiaries | - | - | -1.5 |
| Net cash flow from financing activities | -0.3 | -0.4 | -1.0 |
| Changes in cash and cash equivalents | 2.3 | -0.6 | 11.1 |
| Cash and cash equivalents at beginning of year | 30.5 | 18.7 | 18.7 |
| Translation adjustments of cash and cash equivalents | -0.4 | 1.7 | 0.7 |
| Cash and cash equivalents end of period | 32.4 | 19.8 | 30.5 |

## CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

| EURm | Share capital |  | Treasury shares | Retained earnings | Proposed dividend for the year | SFG's <br> share of equity | Noncontrolling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Equity at 1 January 2016 | 115.9 | -3.6 | -3.2 | -12.3 | 0.0 | 96.8 | 1.7 | 98.5 |
| Comprehensive income for the period |  |  |  |  |  |  |  |  |
| Profit for the period |  |  |  | -4.3 |  | -4.3 | 0.0 | -4.3 |
| Other comprehensive income |  |  |  |  |  |  |  |  |
| Foreign currency translation adjustments, foreign entities |  | -0.9 | 0.0 |  |  | -0.9 |  | -0.9 |
| Actuarial gain/(losses), defined benefit obligations |  |  |  |  |  | 0.0 |  | 0.0 |
| Tax on other comprehensive income |  |  |  |  |  | 0.0 |  | 0.0 |
| Total other comprehensive income | 0.0 | -0.9 | 0.0 | 0.0 | 0.0 | -0.9 | 0.0 | -0.9 |
| Total other comprehensive income for the period | 0.0 | -0.9 | 0.0 | -4.3 | 0.0 | -5.2 | 0.0 | -5.2 |
| Transactions with the equity holders |  |  |  |  |  |  |  |  |
| Interim dividends paid to shareholders |  |  |  |  |  | 0.0 | -0.6 | -0.6 |
| Total transactions with the equity holders | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | -0.6 | -0.6 |
| Equity at 31 March 2016 | 115.9 | -4.5 | -3.2 | -16.6 | 0.0 | 91.6 | 1.1 | 92.7 |


| Equity at 1 January 2015 | 115.9 | -7.3 | -3.2 | -8.4 | 0.0 | 97.0 | 2.4 | 99.4 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Comprehensive income for the period

| Profit for the period | -3.6 | -3.6 |
| :--- | :--- | :--- |

## Other comprehensive income



## Transactions with the equity holders



## NOTE 1 - CORPORATE INFORMATION

Santa Fe Group A/S is a limited liability company incorporated and domiciled in Denmark. The address of its registered office is 20 Indiakaj, DK2100 Copenhagen $\varnothing$, Denmark.

The SantaFe Group A/S (SFG) and its subsidiaries (together the SFG Group or the Group) provide moving, value-added relocation and records management services to corporate and individual clients.

The Company has its listing on NASDAQ Copenhagen $A / S$, where its shares are publicly traded

On 19 May 2016, the Board of Directors approved this interim report for issue

Figures in the Interim Report for the frist three months of 2016 are presented in EUR million with one decimal point unless otherwise stated.

## NOTE 2 - ACCOUNTING POLICIES

## Basis of preparation of the Interim Report Q1 2016

The Interim Report for the first three months of 2016 has been prepared in accordance with IAS 34 Interim Financial Reporting (IFRS) as adopted by the EU and Danish disclosure requirements for listed companies.

The Interim Report for the first three months of 2016 contains condensed consolidated financial statements of SantaFe Group A/S and does not include all the information and disclosures required in the annual financial statements, and should be read in conjunction with the Company's Annual Report 2015

The Interim Report for the first three months of 2016 has been prepared using the same accounting policies as the Company's Annual Report 2015, except as described below in note 3, which also describes presentational changes in Q12016

A description of the accounting policies is available on pages 41-44 of the Company's Annua Report 2015.

## NOTE 3 - NEW ACCOUNTING STANDARDS, CHANGES IN ACCOUNTING POLICIES, ESTIMATES AND PRESENTATION

As of 1 January 2016, the SFG Group has implemented the standards and interpretations, which are mandatory for the preparation of the Interim report for Q1 2016. None of these standards or interpretations have impacted the recognition and measurement in the financial reporting of the SantaFe Group for Q1 2016 in any material respect.

Significant accounting estimates and judgements are described in the Company's Annual Report 2015, note 2, page 45

## Change in Operating Segments

In order to align the financial reporting with the management structure and internal managementreporting, Santa Fe Group has effective 1 January 2016 changed the operating segments and added Americas as a separate operating segment. Furthermore, Middle East and Africa are now included in the Asia region and excluded fromEurope.

Reconciliation items in "Corporate and unallocated items" are primarily related to corporate costs and corporate assets including cash and cash equivalents held by the Parent company and the Group functions in London

Comparatives have been restated accordingly.

## 4. OPERATING SEGMENTS

| Q1 | Europe |  | Asia |  | Australia |  | Americas |  | Reportable segments |  | Corporate and unallocated activities |  | SantaFe Group |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EURm | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 |
| Income statement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | 40.1 | 42.9 | 31.3 | 30.9 | 18.0 | 22.3 | 3.1 | 1.5 | 92.5 | 97.6 | - | - | 92.5 | 97.6 |
| Intercompany revenue | 5.4 | 6.3 | 6.0 | 6.2 | 0.7 | 1.0 | 0.6 | 0.9 | 12.7 | 14.4 | - | - | 12.7 | 14.4 |
| External revenue | 34.7 | 36.6 | 25.3 | 24.7 | 17.3 | 21.3 | 2.5 | 0.6 | 79.8 | 83.2 | - | - | 79.8 | 83.2 |
| EBITDA before special items | -1.4 | -1.6 | 1.3 | 1.3 | -0.5 | 0.3 | -0.2 | -0.1 | -0.8 | -0.1 | -0.4 | -1.0 | -1.2 | -1.1 |
| Balance sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total assets | 114.1 | 122.2 | 71.4 | 70.0 | 37.5 | 41.5 | 3.3 | 1.7 | 226.3 | 235.4 | 8.1 | 7.5 | 234.4 | 242.9 |

The segment reporting is based on the internal management reporting.
Reconciliation items in "Corpodrate and unallocated items" are primarily related to corporate costs and corporate assets including cash and cash equivalents held by the Parent company and the Group functions in London.

The reportable segments provide moving, relocation and records management services to corporate and individual clients. Due to the seasonal nature of these services, higher revenues and operating profits are usually expected in the second half of the year (Q3 in particular) rather than in the first 6 months. Higher revenue during Q3 is primarily driven by many relocations during the peak summer holiday season (including school holiday) in Europe and Asia which is the preferred relocation period. However, the peak season in Australia falls within December and January. This information is provided to allow for a better understanding of the results, however, management has concluded that this is not "highly seasonal" in accordance with IAS 34.

## STATEMENT BY THE BOARD <br> OF DIRECTORS AND EXECUTIVE BOARD

The Board of Directors and the Executive Board have today discussed and approved the interim report of Santa Fe Group A/S for the interim period 1 January to 31 March 2016.

The interim report, which has not been audited or reviewed by the Company's auditor, has been prepared in accordance with IAS 34 Interim Financial Reporting, as adopted by the EU, and Danish disclosure requirements for listed companies.

In our opinion the interim report gives a true and fair view of the SantaFe Group's assets, liabilities and financial position as of 31 March 2016 and of the results of the SantaFe Group's operations and the consolidated cash flow for the interim period 1 January to 31 March 2016.

Further, in our opinion the Management's review includes a financial review of the development in the SantaFe Group's operations and conditions,
the result for the period, cash flow and the financial position as a whole, and describes the most significant risks and uncertainty factors that the Group faces.

Copenhagen, 19 May 2016
SantaFe Group A/S

## Executive Board

## Martin Thaysen

Group CEO

Christian Møller Laursen
Group CFO

## Board of Directors

Henning Kruse Petersen
Chairman

Preben Sunke
Deputy Chairman

Jakob Holmen Kraglund

